

VWGoA-ETI ODX-Viewer Procedures

General Agreement

- Every ETI scan tool member (Member) is allowed to obtain one ETI ODX-Viewer evaluation license at no charge.
- The Member has to apply for the free evaluation license (see ETI ODX-Viewer request form).
- VWGoA provides ODX-files/-containers/derivatives through a separate licensing program.
- The ETI ODX-Viewer is capable of processing enhanced diagnostic Information obtainable through a separate licensing process as well as free J1979 OBD II information provided by VWGoA.
- RA Consulting distributes the ETI ODX-Viewer evaluation licenses.
- The ETI ODX-Viewer evaluation license is good for the current calendar year.
- ETI ODX-Viewer evaluation license will be extended each calendar year upon acceptance by VWGoA and ETI. On the first of January each year there will be a new release published and available to registered users via download.
- First level support is provided by VWGoA.
- Additional licenses must be purchased from RA directly. Use the following link or phone:
 - <http://www.rac.de/en/support/contact>
 - Help desk +49 7251 386215 (German company so German office hours apply)

Process

- Members must apply using the APPLICATION FOR ETI ODX-VIEWER LICENSE form available on the ETI Website.
- ETI then requests acceptance from VWGoA on the Member's behalf to: (Travis Taylor Travis.Taylor@vw.com)
- ETI manages the application and acceptance process.
- ETI informs Member of acceptance or denial.
- ETI requests delivery of software from RA Consulting (signed forms are sent to: Jan Schmidt at j.schmidt@rac.de).
- RA consulting delivers license directly to the Member.
- The Member registers his software and license according to the method provided by RA Consulting's license management system.
- Licensees will be reminded by ETI staff each December that they are required to update their ODX reader software and license.